

Children, Youth & Families Addiction and Mental Health - Edmonton Zone Community Clinics & Crisis Services

### **General Information**

Children, Youth & Families – Addiction and Mental Health provides a wide range of publicly-funded mental health services and support for children and youth (5-17 years of age) and their families, residing within Edmonton and area (and areas extending to central and northern Alberta).

Treatment services are generally provided by a multi-disciplinary team of health care providers. Our services are goal-focused. We aim to provide the right service at the right time for the right length.

### **Phone Numbers**

Crisis Team:	780.407.1000
Northgate Clinic:	780.342.2700
Rutherford Clinic:	780.342.6850
Fort Saskatchewan Clinic:	780.342.2388
Leduc Clinic:	780.986.2660
Morinville Clinic:	780.342.2620
Sherwood Park Clinic:	780.342.3373
Spruce Grove Clinic:	780.342.1370
St. Albert Clinic:	780.342.1410

## **Intake Services**

#### Intake Services:

Phone: 825.402.6799 Fax: 780.408.8776

Intake Services provide a single point of access to children's mental health services within the Edmonton zone. Anyone can refer:

- ✓ Parent or Youth
- ✓ Family Physician
- ✓ Community & Other Agencies

When a referral is received, a telephone screening interview is conducted by an Addiction and Mental Health Therapist. Based on the information received and the availability of other community resources, a decision will be made regarding the appropriate service.

### **Youth Addiction Services**

Youth Addiction Services Edmonton (YASE) 780.408.8783 #300,11634 142 Street, Edmonton, AB

Rutherford Mental Health Clinic 780.342.6850 # 202, 11153 Ellerslie Rd, Edmonton, AB



# Walk-In Services

**Walk-In Service** is available to children/youth aged 5-17. This service offers a 50-minute, solutionfocused, single therapy session on a first-come, first-serve basis with a focus on exploring a specific issue and possible solutions. Parent/Caregiver attendance is preferred to support the child/youth. Families can call ahead to determine wait times.

#### **Locations and Hours:**

- Northgate Mental Health Clinic: 780.342.2700; #2020, 9499 137 Ave, Edmonton, AB Monday to Friday 12:30 p.m. – 4:00 p.m. (last appointment at 4:00 p.m.)
- Rutherford Mental Health Clinic: 780.342.6850; #202, 11153 Ellerslie Rd, Edmonton, AB Monday to Friday 12:30 p.m. – 4:00 p.m. (last appointment at 4:00 p.m.)
- St. Albert Mental Health Clinic: 780.342.1410; 30 Sir Winston Churchill Avenue, St. Albert, AB <u>Wednesdays ONLY</u> 12:30 p.m. – 4:00 p.m. (last appointment at 3:00 p.m.)
- Leduc Mental Health Clinic: 780.986.2660; 4906 49 Avenue, Leduc, AB
  <u>Wednesdays ONLY</u> 12:30 p.m. 4:00 p.m. (last appointment at 3:00 p.m.)

## **Crisis Services**

The **Crisis Team** offers immediate crisis support through the Crisis Line (780.407.1000) to children/youth, aged 5-17, and their care providers. The Crisis Team also provides support to professionals in the community. Therapists will determine, together with caregivers, if additional services are required at the time of the crisis call. Available 7 days a week 8:00 a.m. – 11:30 p.m.

Emergency Department Resources:

- **Stollery Emergency Department** Physicians have access to a team of mental health specialists for children/youth who have an emergency mental health concern.
- Community Hospital Emergency Department Physicians will assess, determine a treatment plan, and consult as necessary for children/youth who have an emergency mental health concern.

## **Crisis Phone Numbers within Alberta (24/7)**

Health Link Alberta:	811 (Health Advice and/or to locate a family physician)
Mental Health Help Line:	1.877.303.2642 (toll free within Alberta)
Crisis Addiction Help Line:	1.866.332.2322 (toll free within Alberta)
Kids Help Phone: or text 686868 or chat <u>www.kidshelpphone</u>	1.800.668.6868 (toll free across Canada) <u>e.ca</u>
Indigenous Help Line:	1.855.242.3310 (toll free across Canada)